Date	Stamp	Points	Signature
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Loyalty Reward Scheme
Terms & Conditions

1. Get your loyalty rewards booklet stamped after every trim, new set or refitted set of shoes to gain one (1) reward point.
2. New or refitted pairs of shoes or pairs of feet trimmed will be stamped giving half (½) a reward point.
3. Lost shoes being replaced do not qualify for reward points.
4. Reward points are not given with any other product or service provided by the company of John Nisbet DipWCF.
5. 10 points entitles you to 10% off your total bill.
6. Reward points will only be given at the time the work is carried out. Points will not be awarded if you do not have your reward booklet with you.
7. If a new loyalty reward booklet is issued due to loss it will invalidate your previous booklet.
8. Loyalty rewards carry no monetary value.
9. Loyalty rewards are not transferable to any other persons.
10. Loyalty rewards must be redeemed every time you reach 10 points.
11. Loyalty rewards can only be redeemed with a valid reward booklet showing 10 points. No booklet, no reward discount.
12. Loyalty rewards will not be awarded if any monies are owed to the company of John Nisbet DipWCF.
13. Loyalty rewards can not be used in conjunction with any other promotion that may be offered by the company of John Nisbet DipWCF
14. The company of John Nisbet DipWCF retains the right to withdraw the loyalty reward scheme at any time without giving prior notice.

Feedback

Our goal is to provide you with first class client service and the highest standard of professional Farriery workmanship. We regularly attend continuing professional development (CPD) courses and seminars to ensure we stay up to date with the latest in Farriery products and techniques. This enables us to provide your horse with the high standard of professional Farriery care you have come to expect as a client of John Nisbet DipWCF. This along with our high standards of client care give us a company we are proud of.

However, we need your feedback to help us move forward as an expanding and growing company. We know we don't get things right all the time for everyone, but without your feedback bringing things to our attention then we cant make things better for you the client.

Please give us your feedback, good or bad or even just to tell us of any changes you'd like to see. Your input is very important to us.

You can leave feedback online at www.correctivefarrier.com. By requesting a feedback form or verbally.

Remember, if we don't know there's a problem we cant fix it!

John Nisbet DipWCF

FARRIER

Approved Training Farrier
Certified Euro Farrier

Loyalty Reward Card

Collect 10 reward points and receive a 10% discount off your bill

Offering a comprehensive and insured professional Farriery service using the latest products and techniques to keep your horse sound and in work

www.correctivefarrier.com
Office Phone: 07808 714 243
Van Phone: 07802 444 152
Email: info@correctivefarrier.com

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